

ROYAL NETHERLANDS ARMY DEPLOYS APRISMA'S SPECTRUM TO MANAGE GLOBAL PEACEKEEPING EFFORTS

TITAAN Command Centres Seamlessly Manage Communications between Front Lines and Operational Posts

Portsmouth, NH – September 27, 2004 – /PRNewswire/ – Aprisma Management Technologies, Inc., a Gores Technology Group Company, today announced that the Royal Netherlands Army (RNLA) has deployed Aprisma's SPECTRUM Connector for MOM (Microsoft Operations Manager) as its management and control solution to support thousands of personnel in locations around the globe that comprise the Theatre Independent Tactical Army and Airforce Network (TITAAN). Deployed on trucks, jeeps and other mobile vehicles, the solution ensures the performance and reliability of IP, satellite, radio, microwave, and telephony communications between front lines and commanders in disparate operational posts.

"SPECTRUM is the heart of TITAAN's operational control system," stated Major Anne Iedema, deputy project manager for TITAAN System Design. "The Royal Netherlands Army feels confident it has chosen the right partner in Aprisma to scale its mobile defense and peacekeeping network well into the future."

Aprisma worked with systems integrator SMT Simple Management Technologies B.V. (www.smtware.com) to deploy mobile management technology in support of RNLA's elite TITAAN network. The TITAAN project won international acclaim at the Network Centric Warfare (NCW) Awards, winning the 2004 Best NCW Program/Initiative from a Coalition Partner. The NCW Awards were established to honor and promote initiatives in the U.S. Department of Defense, Coalition Governments, and the defense industry that exemplify the principles of network-centric warfare and support information age transformation. TITAAN was developed at the Command and Control Support Centre (C2SC), NATO's and the RNLA's Centre of Command, Control, Communications and Information (C3I) Excellence.

The TITAAN management and control solution takes optimal advantage of the combined technological functionality and strengths of Aprisma's SPECTRUM and Microsoft Operations Manager (MOM) to deliver cross-domain analysis of network, server, and application information.

"As one can imagine, an Army's operations are fraught with high pressure, constant change, and an ongoing need for timely, precise information day and night," Major Iedema continued. "The Royal Netherlands Army needed a robust management solution that could quickly and efficiently manage voice, video, and high-speed data. Complicating matters, the network area is geographically diverse and highly mobile – servers are literally built into trucks and jeeps. The Army needed a flexible, adaptable solution that provided unified management visibility in a challenging field environment."

Centrally operated from the RNLA's Communication and Information Control Centre (CISCC), TITAAN's multi-vendor, multi-technology infrastructure consists of primarily Cisco routers and switches, Windows-based and Linux servers, satellite communication terminals, and radio links supporting voice over IP mobile telephony, geographic information systems, tactical message systems, and file transfer applications. SPECTRUM OneClick™ empowers TITAAN administrators with anywhere anytime access to actionable fault, configuration, asset, performance, and security information.

Aprisma, a partner in the Microsoft Management Alliance (MMA), developed SPECTRUM Connector for MOM to seamlessly work with Microsoft's web services- and Windows-based frameworks and enable interoperability between MOM and SPECTRUM technology. SPECTRUM Connector for MOM delivers proactive network monitoring, intelligent root cause analysis capabilities, and full bi-directional alert forwarding and synchronization with MOM. SPECTRUM Connector for MOM seamlessly manages TITAAN servers, devices, and applications across IP-based 100 Mbps Ethernet LANs, interconnected by several WANs. SPECTRUM quickly isolates the root cause of problems and notifies field and command post network personnel around-the-clock via Alarm Notification Manager.

"It's critical that the network management solution auto-discover and dynamically model devices across LANs and WANs without requiring extensive field administration," Major Iedema said. "Ease of use is a key requirement for our network operators."

"Microsoft is pleased to work with Aprisma to ensure uninterrupted performance and reliability for the entire NATO communications network," said David Hamilton, director of the Enterprise Management Division at Microsoft Corp (Nasdaq: MSFT).

"This critical, high-profile customer deployment is a testament to the powerful technological partnership between Aprisma and Microsoft," Aprisma President and CEO, [Mike Fabiaschi](#), added. "We look forward to working with them on additional customer deployments."

About Royal Netherlands Army

Professional, well-trained, and able to operate everywhere. These are the principles that characterize the Royal Netherlands Army (RNLA). Reacting quickly and appropriately to unexpected and diverse conflict situations is necessary if the RNLA is to carry out its missions. The RNLA's primary missions are: contributing to peace, security, and stability around the world; defending the territory of The Netherlands and those of NATO Allies; supporting civil authorities in upholding the law, and providing disaster relief and humanitarian aid, both domestically and internationally.

In addition to combined operations with the Navy and Air Force, the Army has worked actively for more than 50 years with its NATO Allies. In recent years, that cooperation has increased in intensity. The headquarters of 1(GE/NL) Corps is located in Münster, Germany. On 1 July, 2002, the headquarters were transformed into a High Readiness Force (Land) Headquarters (HRF(L)HQ) – meaning the headquarters are capable of leading a military mission anywhere in NATO territory or outside those boundaries with a reaction time of 20-30 days. An example of recent German-Netherlands cooperation is the mission in Afghanistan.

About Aprisma Management Technologies

As the leader in Service Level Intelligence™ solutions, Aprisma's SPECTRUM® software manages the health and performance of networks and the business services that rely on them. With over 10 years experience delivering rapid return on investment for over 1,000 leading companies in more than 40 countries, SPECTRUM solutions are delivered on time and on budget. Over \$500 million has been invested to date in the research and development of the SPECTRUM software suite, and an intellectual property portfolio of over [100 patents](#) serves as evidence of Aprisma's continual innovation and industry thought leadership. The company's culture is centered on the principle "*There is nothing more important than our customers*" to strengthen the knowledge, trust and respect customers gain from a relationship with Aprisma. Additional information on SPECTRUM and related Aprisma solutions is available at www.aprisma.com.

About SMT Simple Management Technologies B.V.

SMT Simple Management Technologies B.V. operates as an independent software supplier and integrator of ICT management solutions. The company focus is on providing completely integrated end-to-end management solutions that enable large corporations, telecommunication carriers, and service provider customers to focus on their business and not on their infrastructure.

Founded in 1997, our growth and success has been based on providing simple but effective solutions that address our customers' needs to run their critical and secure applications across middle to large and complex networks. Our mission is to enhance each customer's investment in existing hardware and software in a way that is cost effective, easy to use, and at the same time improves the delivery of the overall ICT Service. This goes beyond managing applications, systems, networks and security, and is completely independent of any vendor-specific hardware and software. (www.smtware.com)

About Gores Technology Group

Gores Technology Group, LLC ("Gores") is a private investment firm focused on the technology and telecommunications sectors. Since 1987, Gores has amassed an enviable track record of successful investments within these sectors. The firm combines the seasoned M & A team of a traditional financial buyer with the operational expertise and detailed due diligence capabilities of a strategic buyer. Gores has a long standing record of creating sustainable value in its portfolio companies by focusing on customers and employees, supporting management with operational expertise, and providing the capital required for growth. Headquartered in Los Angeles, California, Gores maintains offices in Boulder, Colorado; New York; London; and Zürich. (www.gores.com)

Forward-Looking Statements

Any statements contained in this press release that do not describe historical facts may constitute forward-looking statements as that term is defined in the Private Securities Litigation Reform Act of 1995. Any forward-looking statements contained herein are based on current expectations, but are subject to a number of risks and uncertainties. The factors that could cause actual future results to differ materially from the forward-looking statements include the following: fluctuations in customer demand, the

Company's ability to manage its growth (including the ability to hire sufficient sales and technical personnel), the risks associated with the expansion of the Company's distribution channels, the risk of new product introductions and customer acceptance of new products, the rapid technological change which characterizes the Company's markets, the risks associated with competition, the risks associated with international sales as the Company expands its markets, and the ability of the Company to compete successfully in the future. Aprisma and Gores undertake no obligation to update information contained in this release.

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