



Support Services

## Use Case Session

- ✓ More value from the existing environment and new data
- ✓ Innovative way for solving problems
- ✓ Specifically suitable for finding new use cases

**Do you see the added value of a data platform, but find it difficult to determine where to start? Is it hard to define the right use cases? And in which order they have to be executed?**

**We are happy to help you.**

**In small business cases we describe which decisions are made, which data is needed to do so and how this contributes to the strategic goals of the organization.**

We support organizations by going through the steps needed to retrieve these valuable use cases. We will have interviews with people from various departments, share knowledge and talk about the priorities when using data and how to improve the alignment with the business processes. By using this method, the described use cases are representing the highest added value for the company and match the goals and defined strategy. Simultaneously, a widespread foundation is created to implement the use cases.

**The Use Case Session is divided into two parts:**

During the first two days we collect as much information as possible is collected about the business drivers, the painful issues and the current technical and organizational environment. We also provide additional information about how useful machine data is and the added value of use cases for the organization. This is followed by an interactive workshop where ideas are collected, prioritized and converted into potential use cases.

There is a choice to execute the use cases yourself or use the expertise of the SMT-consultants. The third day takes place some time after the first two days. There is a retrospect on the process, the take-aways, which hurdles were overcome, which obstacles are still there and why. The focus is on the use cases as well as on the process of finding and describing them. At the end of the day we present the outcome of the (implemented) use cases, the followed process and the created backlog. After this track, you have attained the tools to find and describe use cases.

**Eager for more information?  
Contact our experts!!**