SMT Managed Service for Splunk

✓ The benefit of a SaaS for your Splunk deployment   ✓ Assurance of specialists   ✓ Efficient use of your team

Does the daily management of your data platform take too much of your valuable time? Do you want to spend time and expertise of your team to accomplish the set goals? Are you not sure if your environment is set up efficiently? Or, do you prefer to benefit from experienced professionals and best-practices. And, do you need certainty about the status of your platform?
With the SMT Managed Service Splunk, our experts take care of the daily management of your platform. We make sure your environment is available so you can focus on reaching your business goals.

With our SMT Managed Service for Splunk we take over the technical management of your platform. We ensure that the environment is available and possible disruptions are resolved as quickly as possible. Before we start we will check your current environment. If anything requires action, you can do this yourself or use the expertise of our consultants.

We like to live by the principle that prevention is better than cure. Our management ensures that potential problems are addressed before they become visible. Every day we check crucial systems and ensure that adjustments are made where necessary.

On a regular basis, we deliver a report with our findings to inform your organization. To make sure you are informed about what has happened. We also visit you frequently to discuss more complex matters in person. Our findings and advice for a more efficient use of the environment are then shared.

Of course, we will also respond immediately to situations in which the environment no longer functions correctly. This can be a manual action or an alert from the platform that requires action. We monitor your environment on critical values. These alerts are pushed directly into our ticketing system, our Managed Services department takes it from there and resolves the problem.

You gain assurance over the status of your platform, the doubt and concern about efficiency and best practices is no longer needed.

Want to know more about our Services?
Contact our experts!